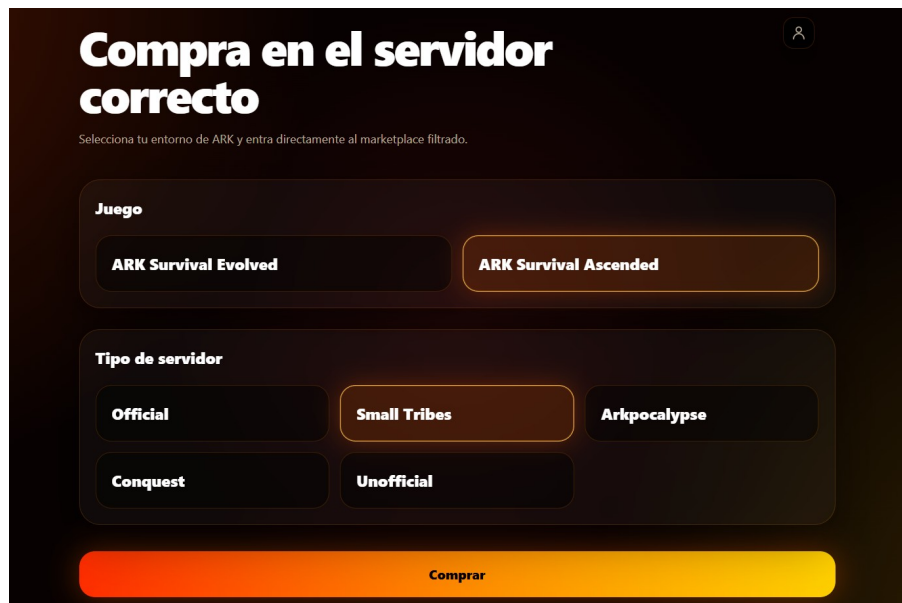


Operating guide

ARK marketplace for buying and selling products through a structured transaction flow, in-platform tracking, and issue management.

WHAT YOU WILL FIND IN THIS GUIDE

Server selection · search and comparison · listing creation · AXC wallet · buying and selling · delivery · confirmation · disputes · orders · notifications · account management



Marketplace access view with game and server type selection.

VISUAL GUIDE • Version prepared from the functionality shown on the platform

OVERVIEW

How Arktradezone works

Arktradezone organizes the buying and selling process around the selected server, the product catalog, and a transaction with defined statuses. Buyers can find and compare listings; sellers can publish and manage their offers; and both parties have a transaction space to coordinate delivery.

CORE IDEA

The transaction does not end when you click “Buy”. After confirmation, seller and buyer must complete the corresponding actions within the time limits shown on the platform. If an issue arises, the transaction may enter dispute.

1. Find

Select the ARK environment and filter the marketplace by category or entity.

2. Compare

Open the product details, sort listings, and apply specific filters.

3. Trade

Confirm the purchase and coordinate delivery through the transaction chat.

4. Close

The seller marks the delivery and the buyer confirms receipt; if there is a problem, an administrator may intervene.

Flow summary

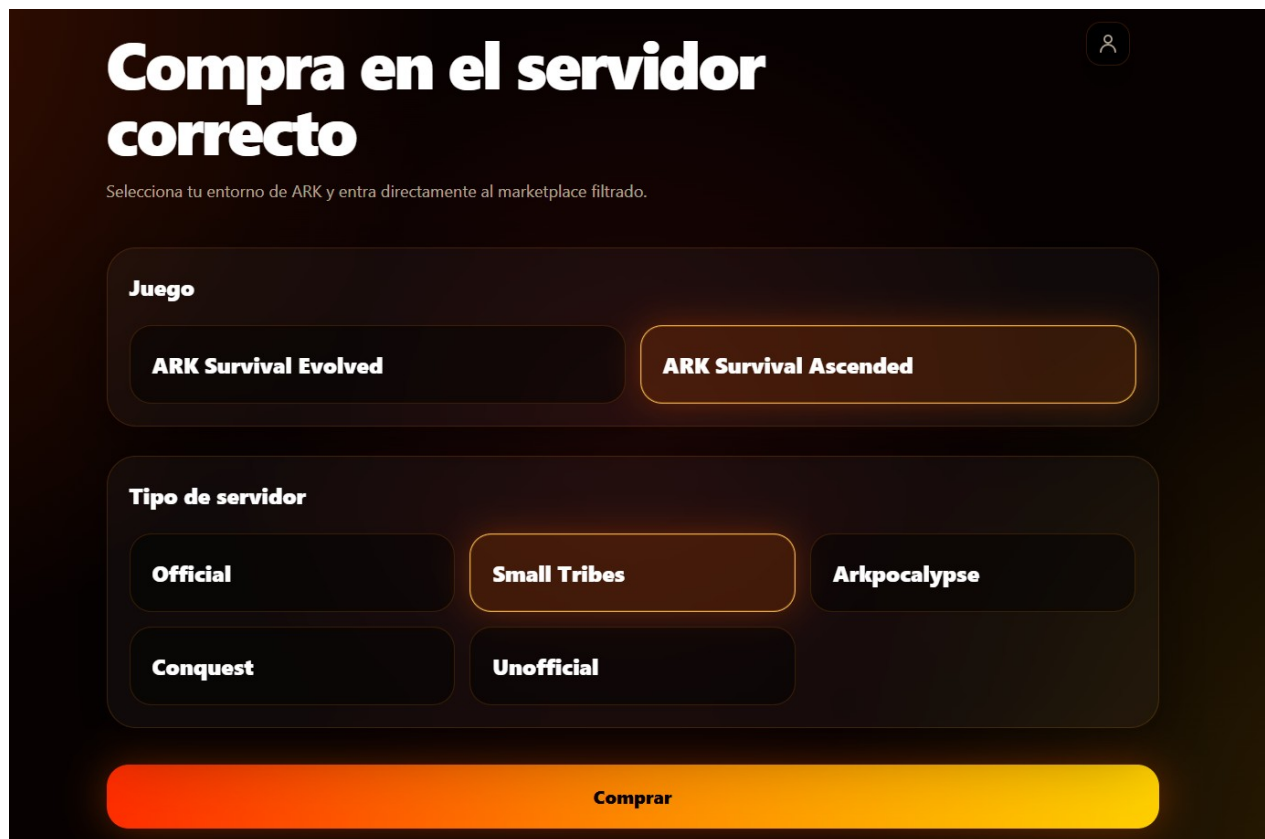
1	2	3	4	5	6
Selection	Purchase	Acceptance	Delivery	Receipt	Close / dispute

Select the server

The starting point is choosing the ARK environment in which you want to trade. Your game and server type selection determines which marketplace you enter and, therefore, which listings are displayed.

KEY POINT

Before searching for products, make sure you are entering the correct environment.



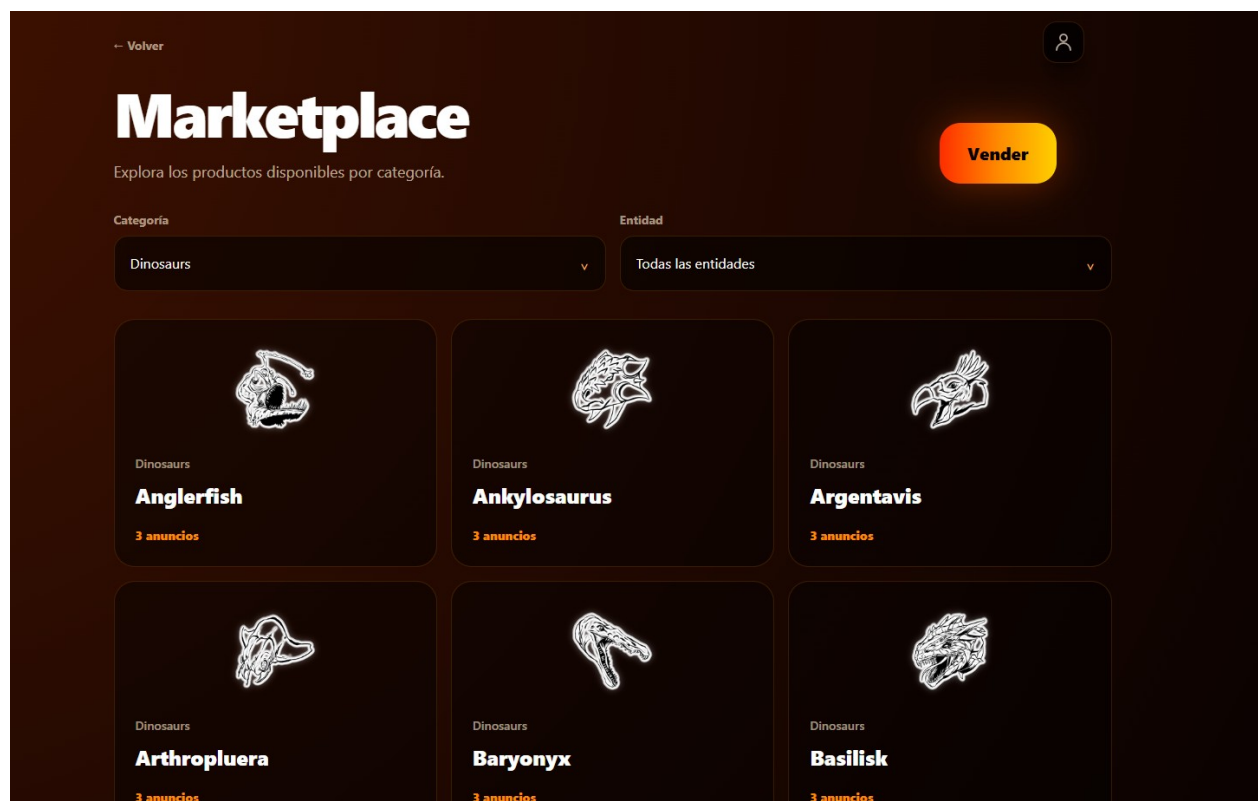
Game and server type selector.

Explore the marketplace

Once inside the marketplace, you can browse the catalog by category and narrow it down to a specific entity. This structure lets you move from a broad search to a specific product without mixing in unrelated listings.

KEY POINT

Use category and entity as your main filters to narrow the catalog quickly.



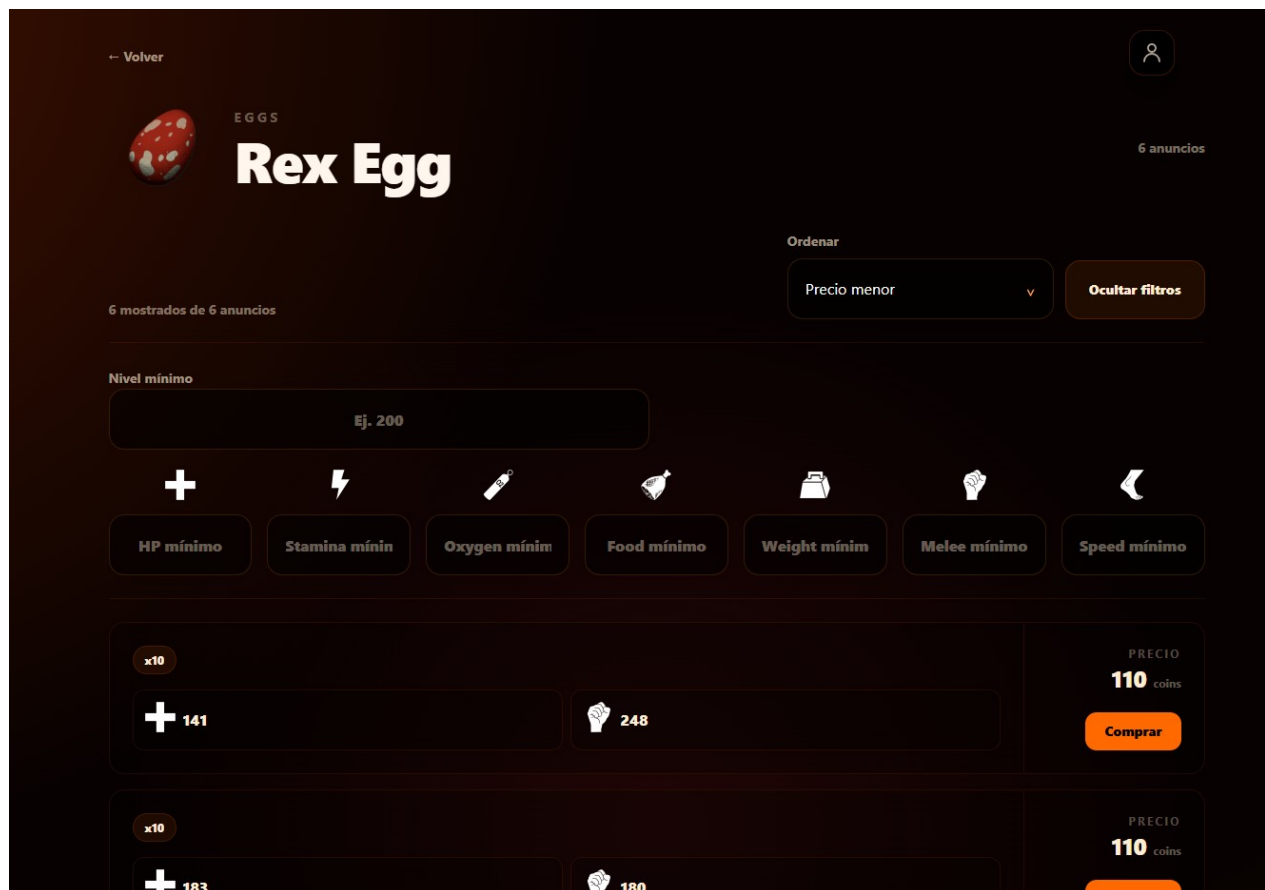
Marketplace organized by category and entity.

Compare listings and prices

Opening a product detail page shows the listings available for that entity. The view lets you sort results and, when supported by the product, filter by specific characteristics. The goal is to make it easy to compare available options directly before buying.

KEY POINT

Do not focus on price alone: use the product filters to compare equivalent listings.



Product detail with sorting and specific filters.

List products

Registered users can create listings to sell in-game products. The form requests the information relevant to the selected product type so that each listing includes the appropriate details for its category.

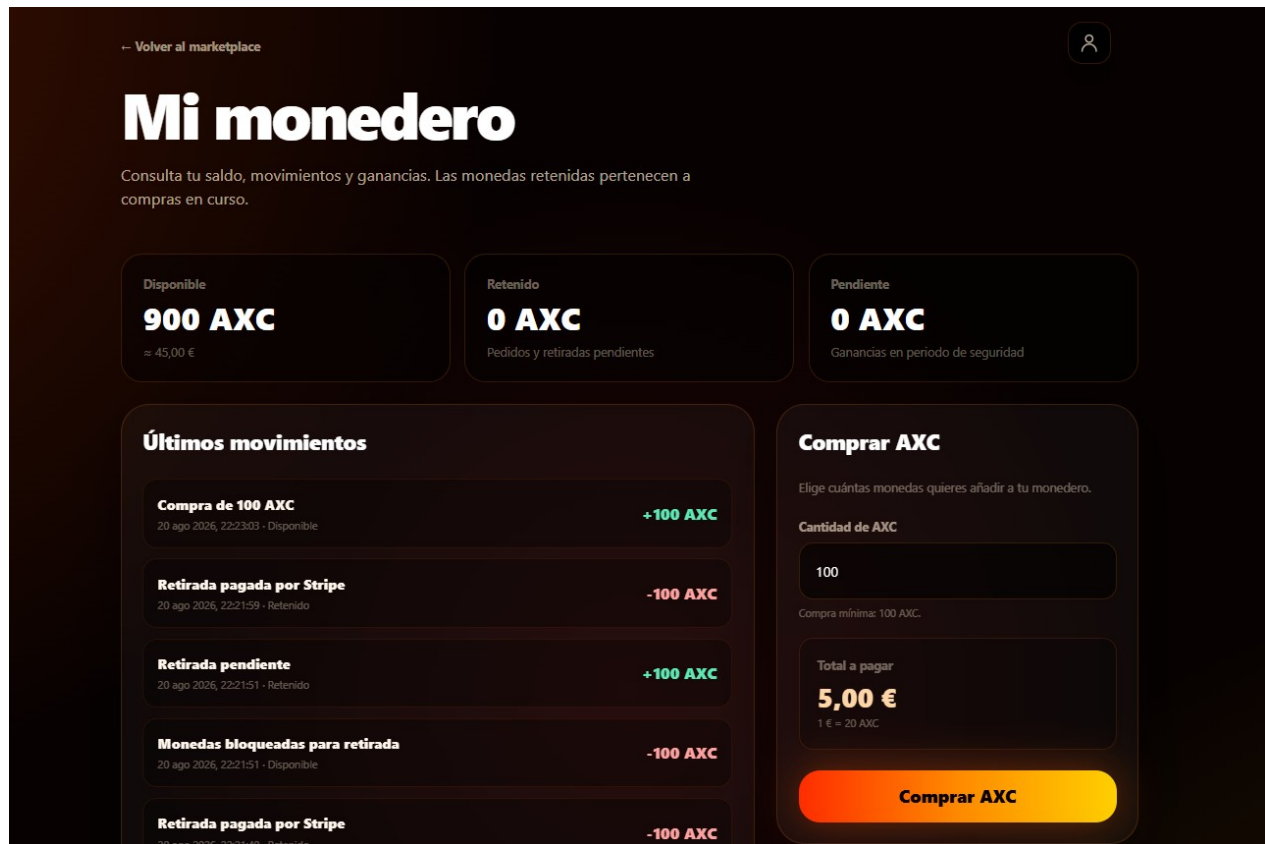
Dinosaurs	Eggs
Resources	Items
Blueprints	Saddles
Structures	Consumables
Bosses & Ascensions	Accounts
Bases	Skins
KEY POINT	
The platform supports 12 sales categories and adapts the listing form to the selected product.	

Manage the AXC wallet

The wallet brings together the account's financial information. From this section you can check your balance, transactions, and amounts that are held or pending. It also provides the available options for buying AXC and requesting withdrawals.

KEY POINT

Distinguish between available balance and held or pending amounts: they do not represent the same status of funds.



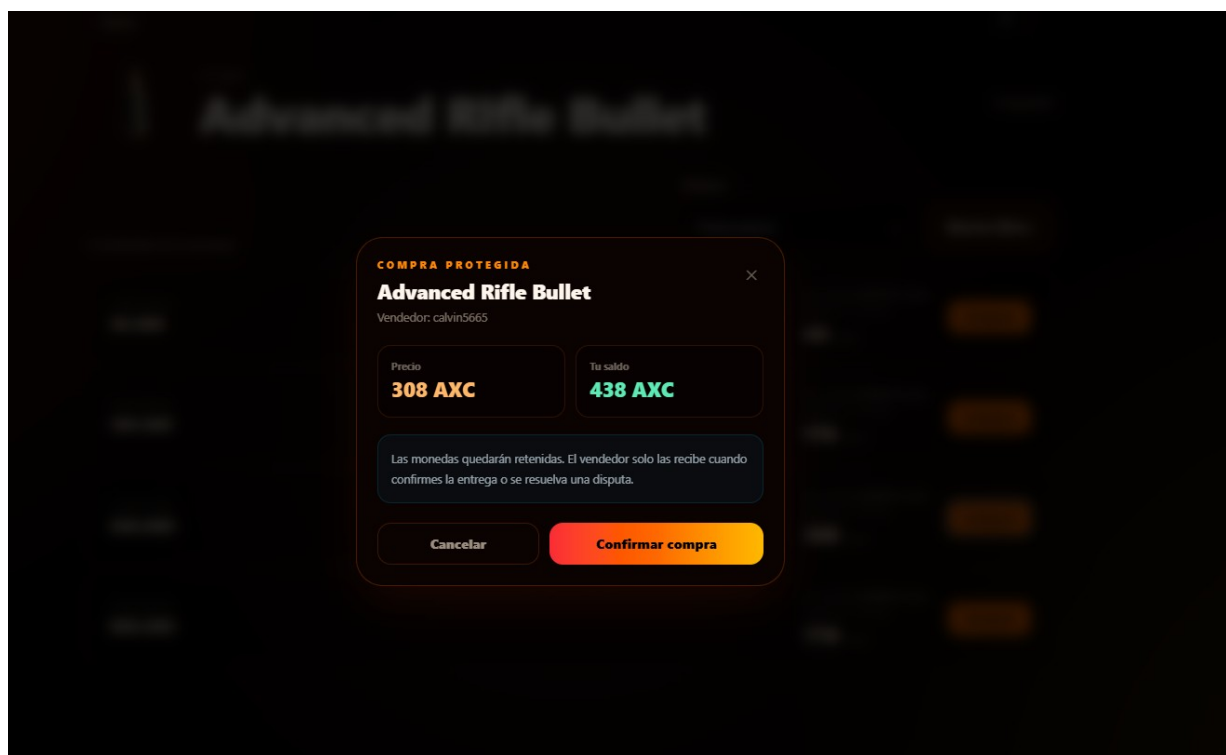
Wallet view: balance, transactions, and AXC purchase.

Confirm a purchase

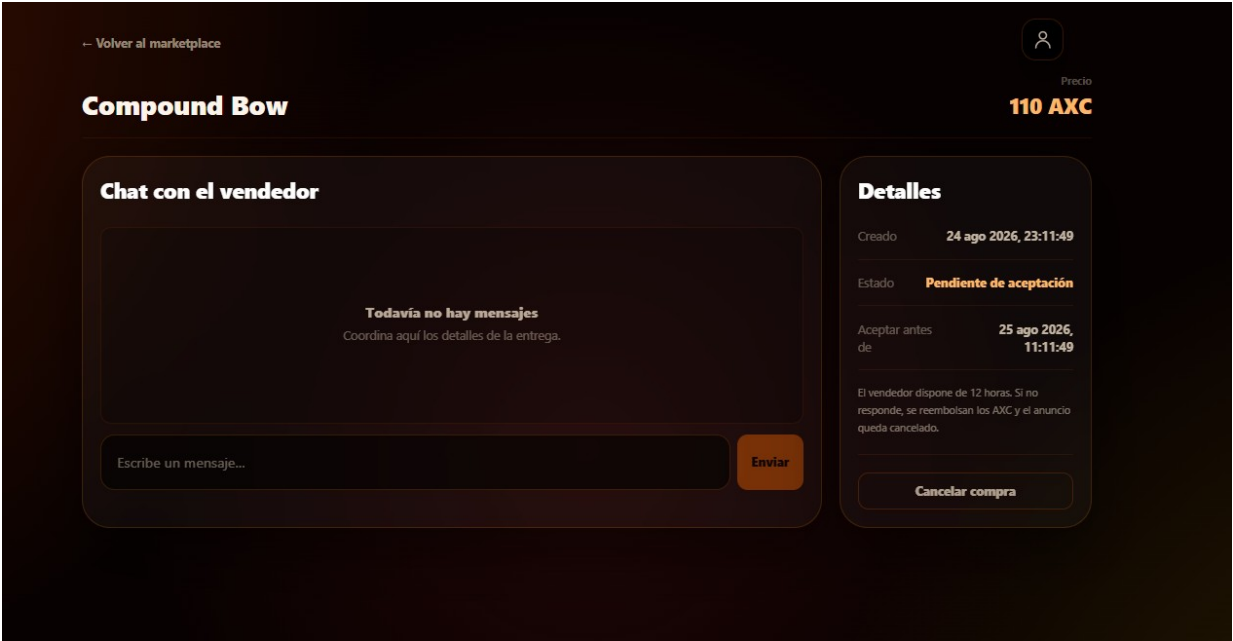
When starting a purchase, the platform displays a confirmation window with the product cost and your available AXC balance. This lets you review the transaction before continuing. Once confirmed, the transaction space opens and the buyer can communicate with the seller through chat.

KEY POINT

Review the cost and your balance before confirming; then use the transaction chat to coordinate delivery.



Purchase confirmation with price and available balance.



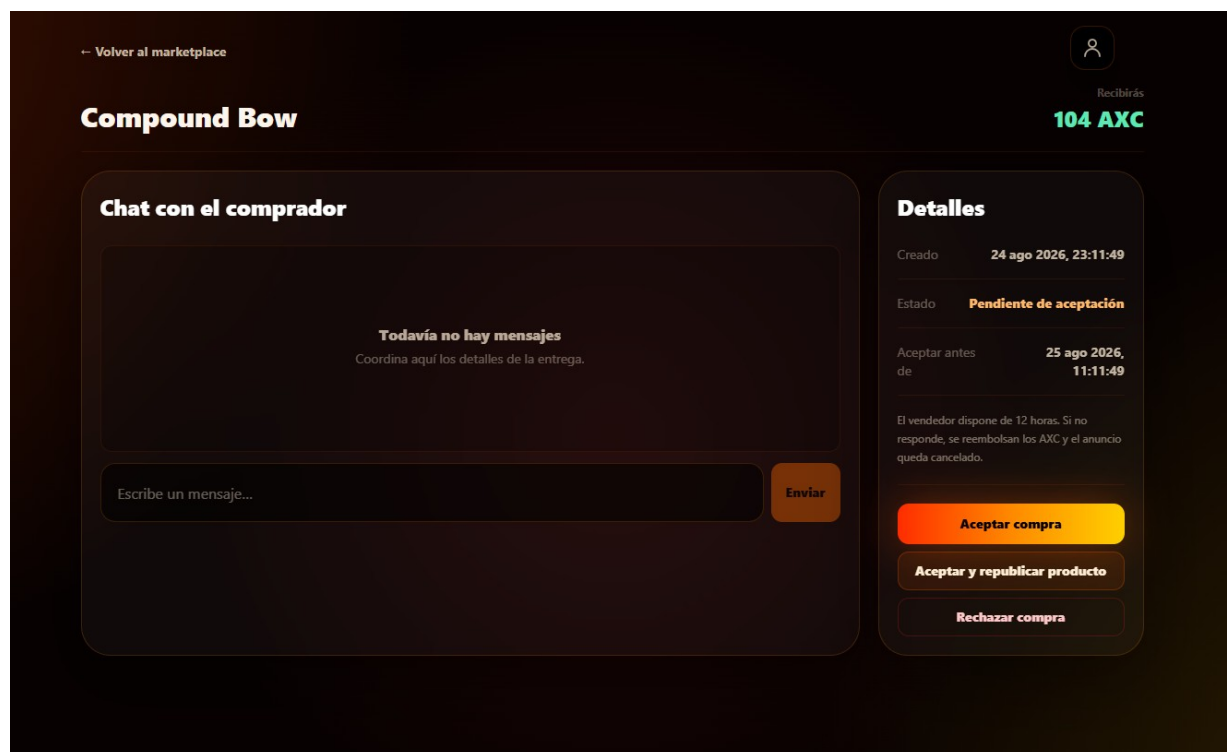
Buyer transaction space with chat and details.

Seller acceptance

The seller receives the purchase request in their own view and must respond within the stated time limit. Until it is accepted, the transaction remains pending acceptance.

KEY POINT

The displayed time limit is part of the flow: acceptance must be completed within the time indicated by the platform.



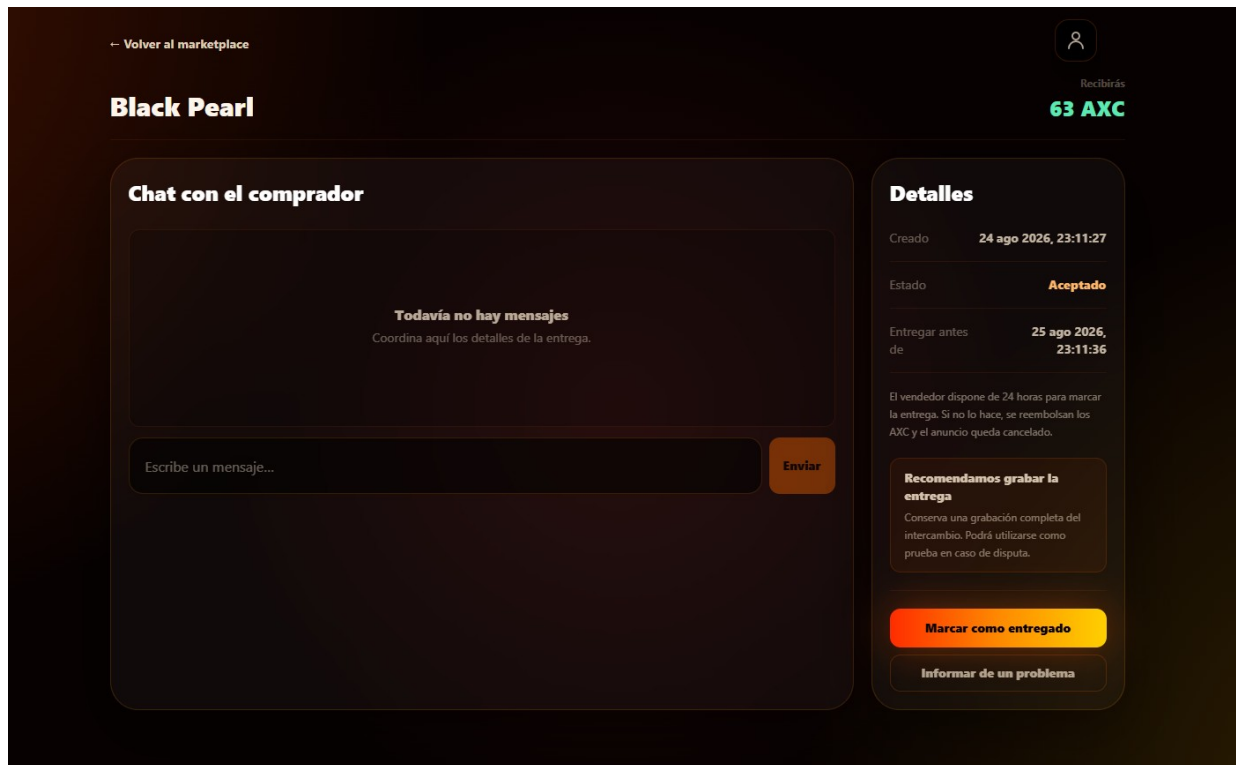
Seller view with a purchase pending acceptance.

Product delivery

After accepting the purchase, buyer and seller coordinate the trade. Delivery must be completed within the time limit shown in the transaction. As a safeguard in case of issues, recording the trade is recommended so there is evidence of what occurred. After completing delivery, the seller marks the order as delivered.

KEY POINT

Recording the delivery can provide useful evidence if an issue arises later.



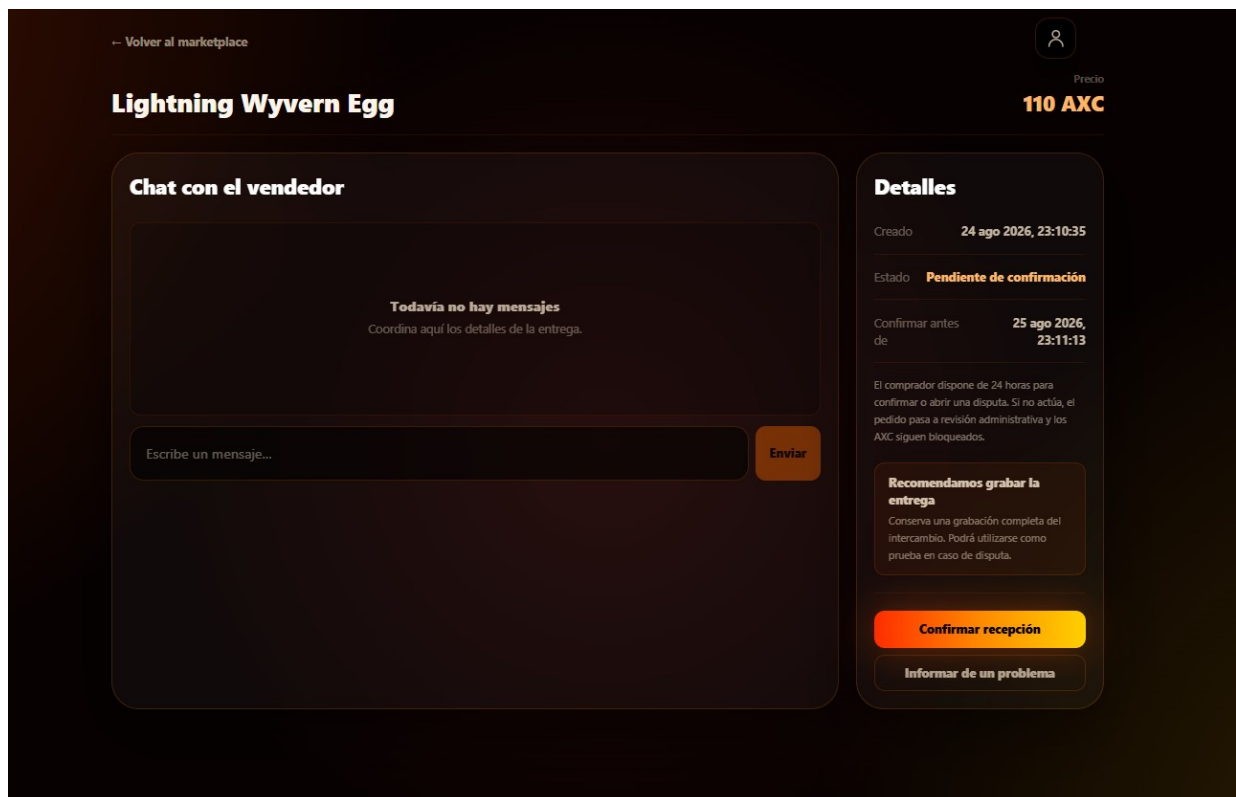
Accepted transaction ready for the order to be marked as delivered.

Receipt confirmation

When the seller marks the order as delivered, the buyer must confirm that the product was received correctly. This action also has the time limit shown in the transaction and records that the delivery was completed successfully.

KEY POINT

Buyer confirmation is a separate stage from the seller marking the delivery.



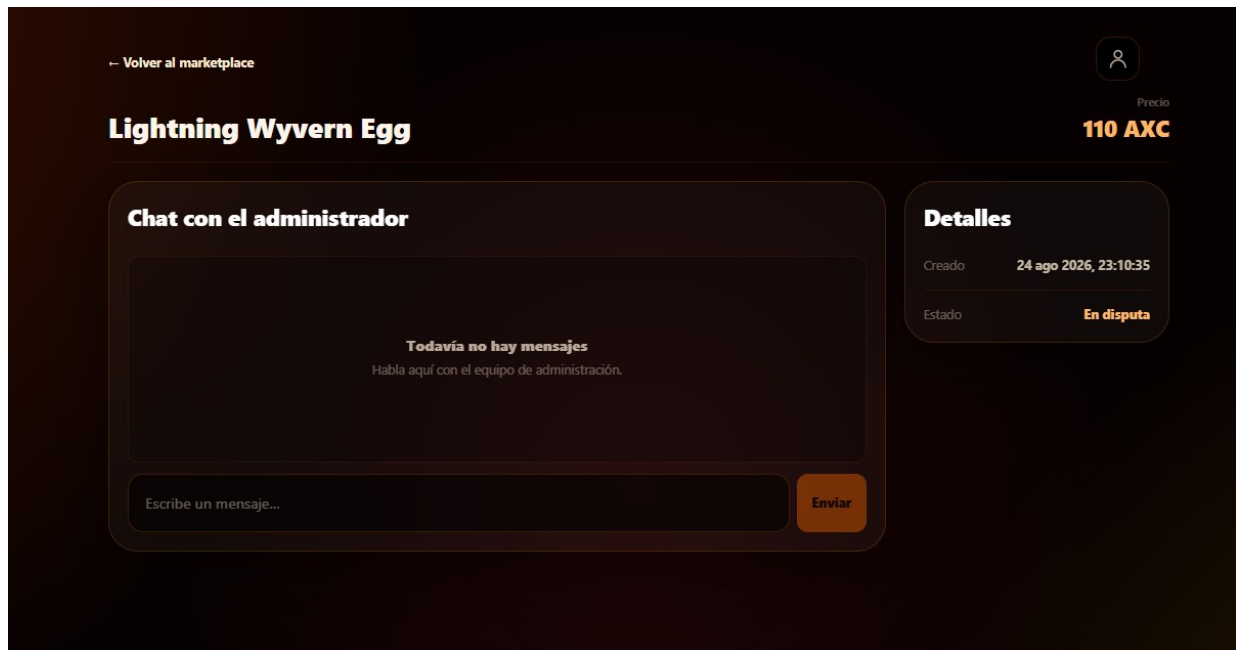
Buyer view during receipt confirmation.

Disputes and held funds

If the established time limits are not met or either party manually reports a problem, the transaction may enter dispute. In that scenario, a chat with an administrator is enabled to review the case. During the process, the funds remain held until the transaction is completed correctly or, if there is a dispute, until it is resolved.

KEY POINT

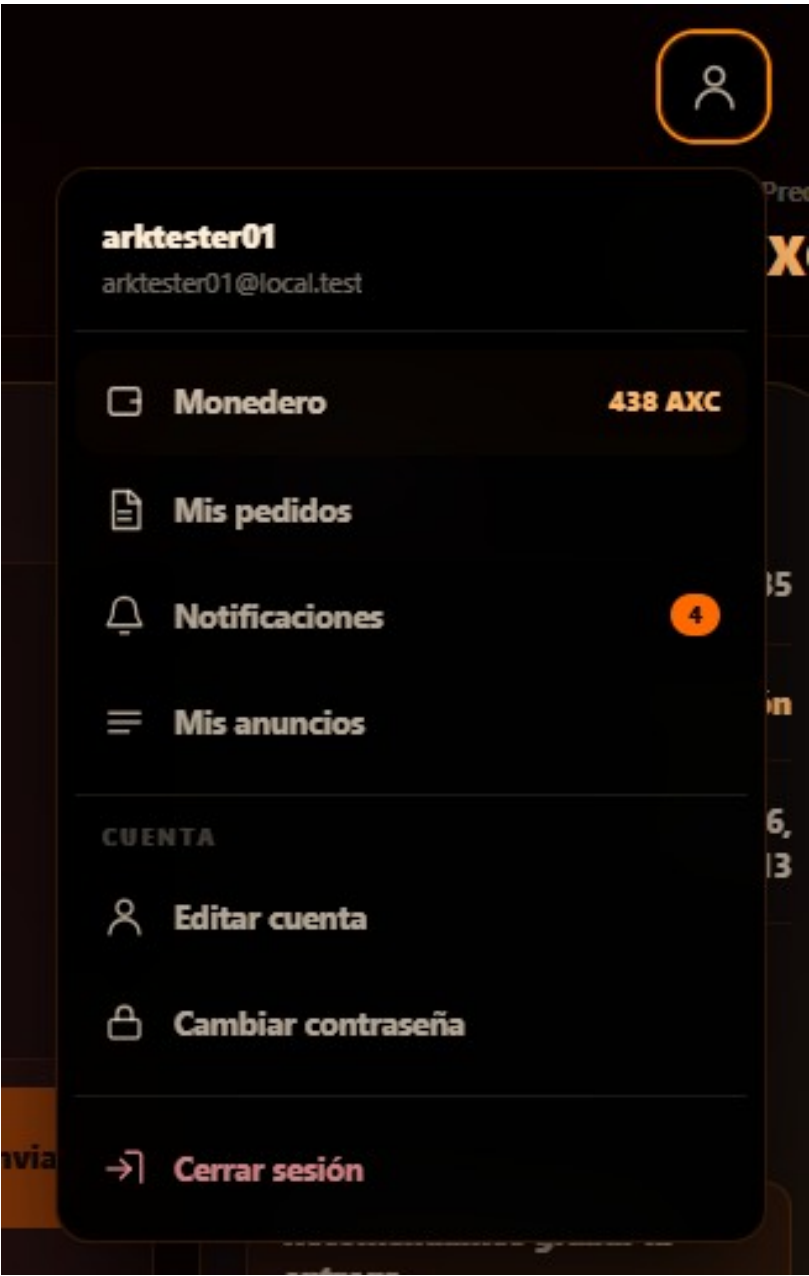
While a transaction is still pending closure or resolution, the associated funds remain held.



Chat with an administrator during a dispute.

User area

The profile brings together the main account tracking and management tools. From the menu you can access the wallet, orders, notifications, published listings, and settings.



Profile menu with the account’s main shortcuts.

Wallet

My orders

Check your balance, transactions, and financial functions.

Notifications

Review activity related to transactions and financial events.

Edit account

Change the available profile details.

Review purchases and sales and filter transactions.

My listings

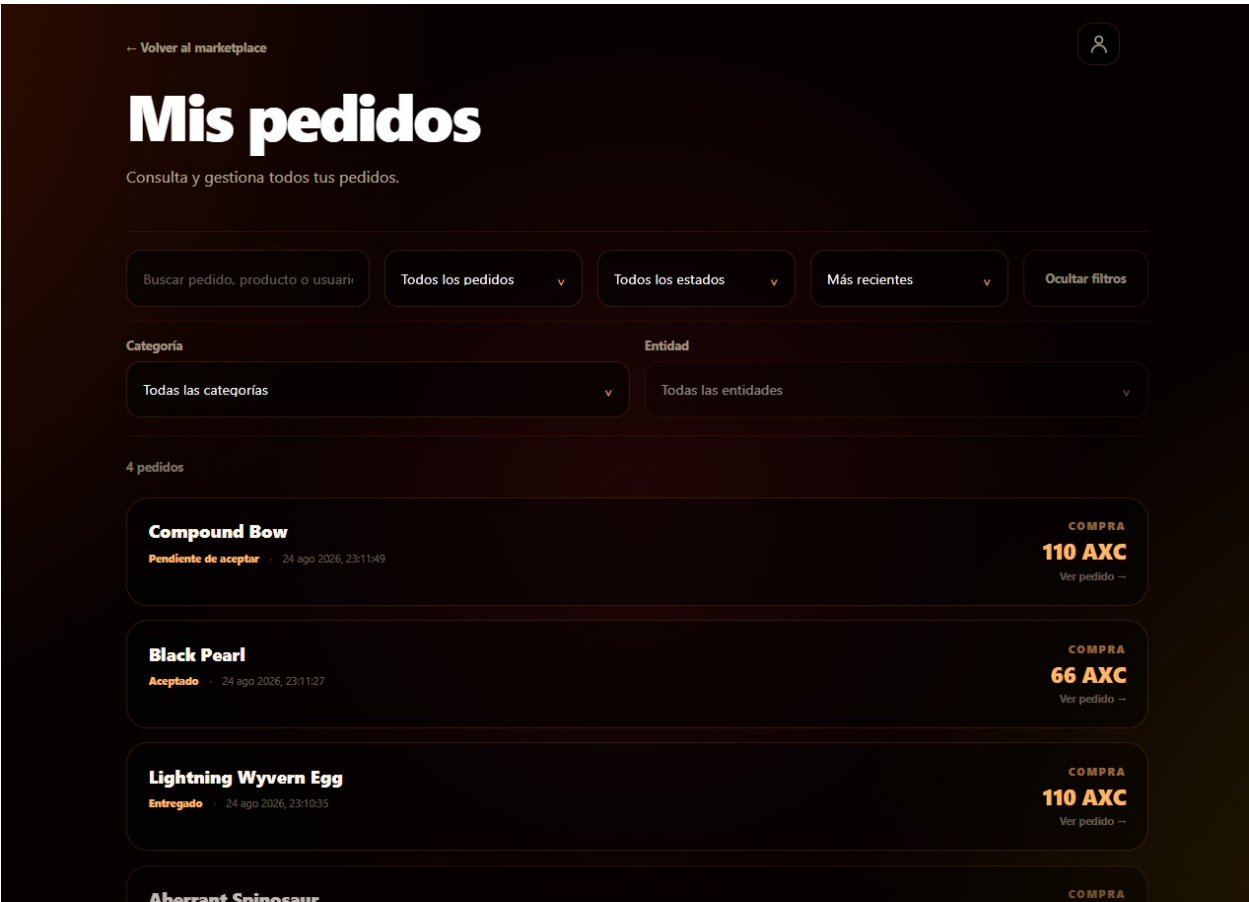
Manage the products you have listed.

Change password

Access the password update option.

My orders

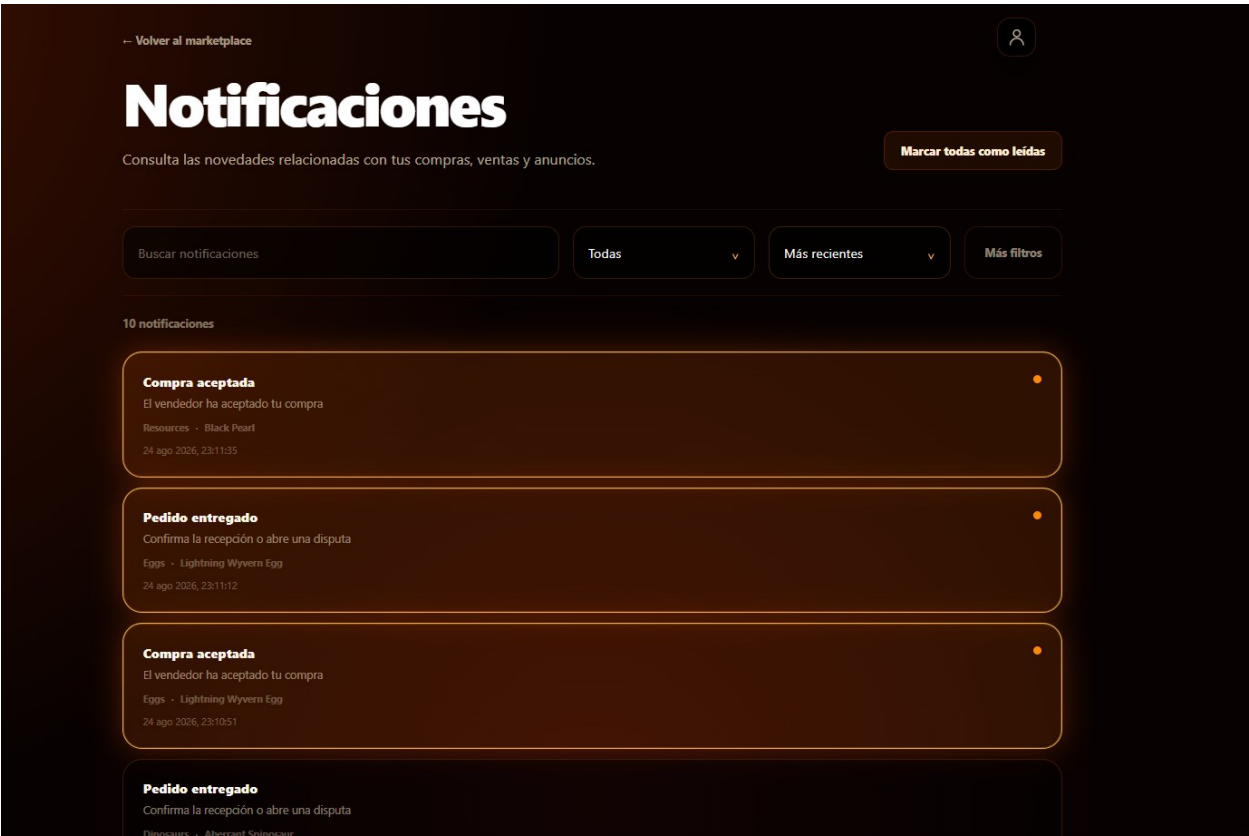
The “My orders” section brings together completed purchases and sales. Search and filtering tools make it easier to find specific transactions and review their status.



Order list with search and filters.

Notifications

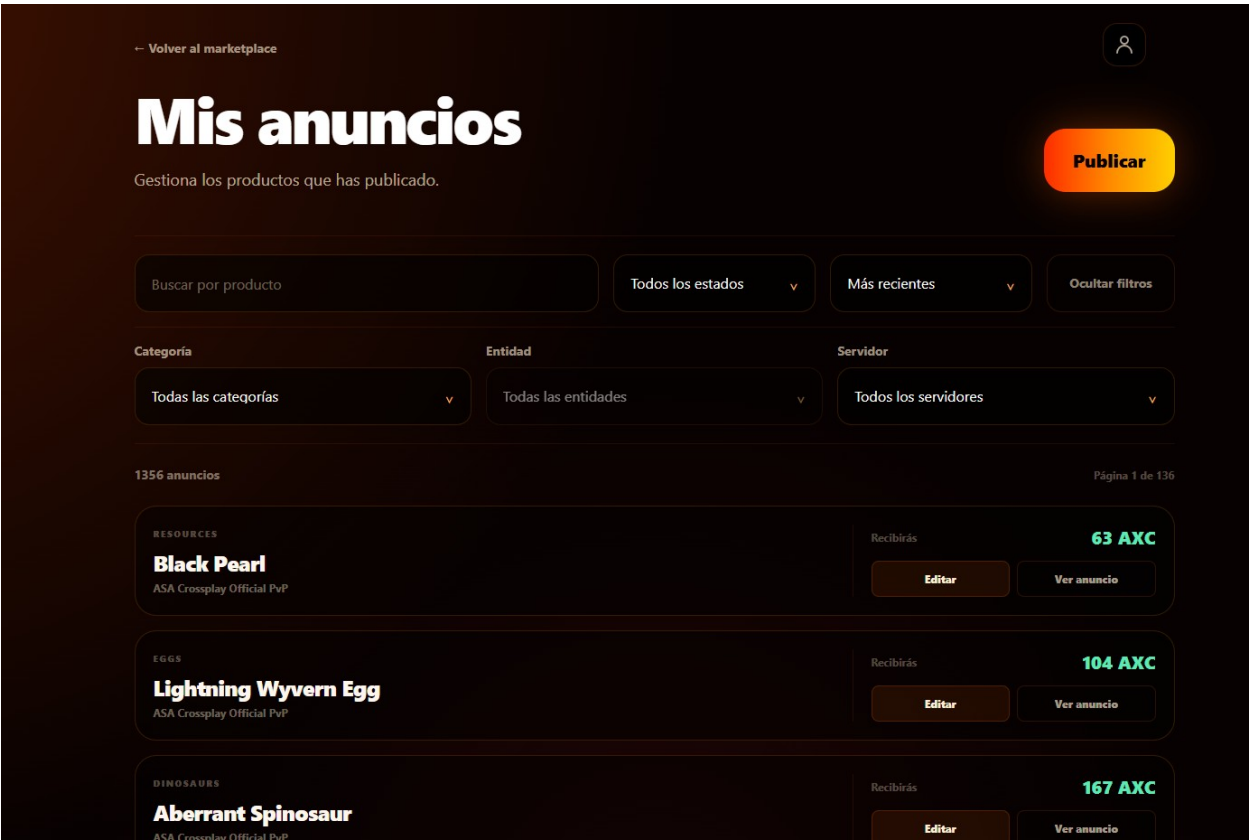
The notification center brings together relevant account activity. From here you can review alerts related to purchases, sales, listings, and financial events shown by the platform.



Account notification center.

My listings

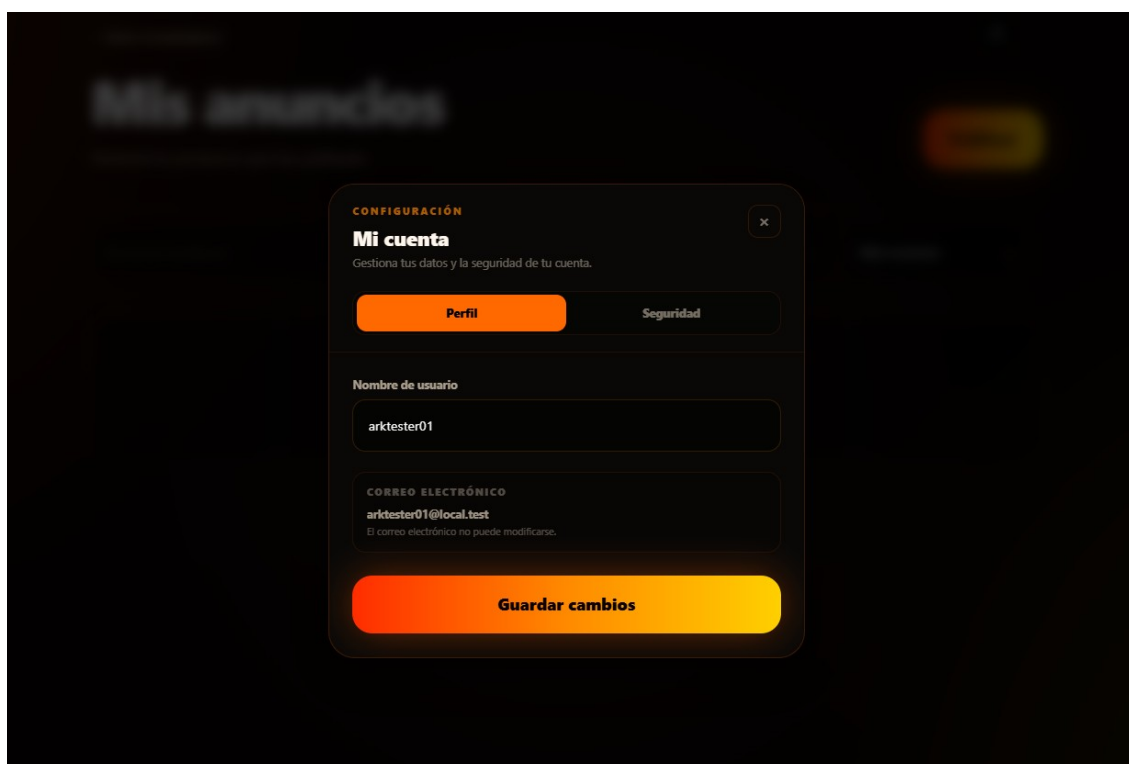
“My listings” shows the products published by the user. The section lets you review your own catalog, apply filters, and access the actions available for each listing.



Management of products published by the user.

Account settings

The profile also contains the basic account settings. Users can change their name and access the password change function.



Profile and account security options.

A transaction, from start to finish

The complete journey can be understood as a sequence of statuses and responsibilities. Each step moves the transaction forward and keeps the information needed for tracking within the platform.

STEP	STAGE	WHAT HAPPENS
01	Select environment	The buyer enters the correct game and server type.
02	Find product	Filter by category or entity and compare available listings.
03	Confirm purchase	Review the price and AXC balance before starting the transaction.
04	Accept request	The seller accepts within the stated time limit.
05	Coordinate and deliver	The parties use chat; the seller completes the trade and marks the delivery.
06	Confirm receipt	The buyer confirms that the product has been received.
07	Resolve issues	If time limits are missed or a problem is reported, the transaction may enter dispute.
08	Close transaction	Funds remain held until successful closure or dispute resolution.

RESULT

The marketplace combines catalog browsing, communication, order tracking, wallet, notifications, and a dispute mechanism within a single operational flow.